

# Voxox for Travel

## How to Use Voxox Call Connect SMS



### Before you travel

1. Sign-up free for Voxox.
2. Buy Voxox calling credit before you go. Visit <http://my.voxox.com> to select pay as you go credit.



*Tip: Try making a regular Voxox Call Connect SMS test call before you travel.*

### When you arrive your destination

1. You'll need to create your own local phone number and mobile device. Visit a local mobile phone store and purchase a local SIM card for your cell phone OR a (cheap) text-enabled, prepaid mobile phone from a local carrier.
2. Once you have your new local phone number, make sure you update it as your authorized Call Connect SMS phone number to avoid roaming fees.



There are two ways to authorize your number:

- \* Visit [www.my.voxox.com](http://www.my.voxox.com) and select the My Account menu and follow the instructions under the Phone Numbers menu.
- \* Or call your own Voxox phone number. Press the star (\*) key, enter your PIN followed by the pound (#) key. Press option 6 for Settings. *(If you have your free Voxox iNum number, you can use it to make this call a local call.)*

*Tip: When authorizing your new local number, enter it as if you are dialing it from the U.S..*

When you're calling a U.S. or Canada number, the number format should be:  
1+Area Code+Number (no spaces).

**Example:** From Anywhere to U.S. or Canada

**Send To:** 13233355555 (Voxox Call Connect)

**Message content:** 12125555555 (Your friend in the U.S.)

### How to make calls

1. When you are ready to make a call, send a text message to "**Voxox Call Connect**" (**1-323-335-5555**)\* with the number you would like to call in the body of the text message. (see the example below)

(\*Back-up number: 1-323-649-9139)

2. Once you have sent the text message, wait several seconds and you should get an incoming call with your friend on the line. Say "hello" and start talking!



### Helpful Tips:

If you are unsure what dialing prefix to use in your text message, visit [www.TimeAndDate.com](http://www.TimeAndDate.com), click on "International Dialing Codes" and set "United States" in Step 1 and the place where you have traveled to in Step 2. All Voxox calls originate in the U.S., no matter where you are.

While on a Call Connect call you will be charged Voxox per minute calling rates for both legs of the call (the call to your mobile phone and the call to the other person's phone). Rates vary by country, but typically range within several cents per minute. Standard mobile carrier text messaging rates apply. Visit [www.voxox.com](http://www.voxox.com) for rates and more information.

Successful use of the Voxox Call Connect SMS feature is dependent on a variety of factors, including third-party carrier services that we do not control. If you are having trouble with this feature, please contact support online at [www.voxox.com](http://www.voxox.com).



Happy travels!

When you're calling a numbers outside of the U.S. or Canada, the number format should be:  
011+Country Code + Number (no spaces)

**Example:** From Anywhere to Outside U.S. or Canada

**Send To:** 13233355555 (Voxox Call Connect)

**Message content:** 0114402125555555 (Your friend in London)