



Before you travel:

- (1) Download VoxOx, set up your account and try out SMS CallBack so you know how to use it (go to Apps tab, then SMS CallBack Setup).
- (2) Make sure you have VoxOx credit before you go.



When you arrive at your destination:

- (1) Go to a local mobile phone store and ask for a prepaid local SIM card for your cell phone OR a (cheap) text-enabled, prepaid mobile phone from a local carrier. (This will give you your own local phone number/mobile device.)
- (2) Once you have your new local phone number, make sure you update it as your authorized SMS CallBack number to avoid roaming fees!! Either go to my.voxox.com or call your VoxOx number and select option "6" settings.

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How to call:

- (1) When you are ready to make a call using SMS CallBack send a text message to: **1-323-335-5555** with the number you would like to call in the body. (Back-up number: **1-323-649-9139**)

No matter where you are, when you're calling a **U.S. or Canada number**, the number format should be: 1+Area Code+Number (no spaces).

Example: From Anywhere to U.S. or Canada

Send To: **1-323-335-5555 (VoxOx)**

Message content: 12125555555 (Your friend)

No matter where you are, when you're calling a **number outside of the U. S. or Canada**, the number format should be: 011+Country Code + Number (no spaces).

Example: From Anywhere to Outside U.S. or Canada

Send To: **1-323-335-5555 (VoxOx)**

Message content: 0114402084795100 *
(Harrod's in London)

- (2) Once you have sent the text message, wait several seconds and you should get an incoming call with your friend on the line. Say "hello" and start talking!

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- * If you are unsure what the dialing prefix should be, you can go to www.TimeAndDate.com (click on "International Dialing Codes") to check.

Notes:

- *Successful use of the VoxOx SMS CallBack capability is dependent on a variety of factors, including third-party carrier services that we do not control. If you are having trouble with this feature, please submit a support inquiry online.*
- *While on an SMS callback call you will be charged VoxOx's per minute calling rates for both legs of the call (the call to your phone and the call connecting the other party). Costs vary by country, but typically range within several cents per minute. See <http://www.voxox.com/rates.php>.*
- *Standard mobile carrier text messaging rates apply when using SMS CallBack.*